

भारत सरकार / Government of India
रेल मंत्रालय / Ministry of Railways
दक्षिण मध्य रेलवे / South Central Railway

मं.रे.प्र का कार्यालय,
वाणिज्य विभाग
विजयवाडा मंडल
विजयवाडा - 520001



Office of the DRM
Commercial Branch
Vijayawada Division
Vijayawada - 520001

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B/C.19/Staff Misc.

Dt. 17-09-2024


All Section CCIs

All Parcel Office Incharges

Sub: Commercial Review Meeting on 20-09-2024 - Reg

With reference to the above, it is proposed to conduct commercial Review Meeting at 11.00 hrs on 20-09-2024. The following staff should attend the Commercial Review Meeting with relevant data. The Agenda items are attached vide Annexure-I.

SN	Name	Designation	SN	Name	Designation
1	K Srinivasulu	CPSR/GDR	16	S Nandeeswara Rao	CCSR/AKVD
2	Ch Nageswara Rao	CPSR/NLR	17	K Srinivas	CCSR/BVRT
3	K Susmitha	PSR/OGL	18	A Ramesh	CCSR/NS
4	P Prem Kumar	CPSR/CLX	19	G Davi Paul Babu	CCSR/TNKU
5	Ch Hima Latha	CPSR/TEL	20	V Vamsi Krishna	SCI/NLR
6	Sk Usman Sharief	CPSR/BZA	21	Ch Sabarinath	SCI/OGL
7	T V D V Prasad	CPSR/EE	22	B Souri Vara Prasad	CCI/TEL
8	Uttam Chouhan	CCSR/TDD	23	M S P Srinivas	CCI/BZA
9	S Satyananda Kumar	CPSR/RJY	24	D Kiran	SCI/EE
10	V Moshe Dian	CPSR/SLO	25	V Kalyan Kumar	CCI/RJY
11	K Vijaya Lakshmi	PSR/CCT	26	A V K Santosh Kumar	SCI/SLO
12	N Dilip Kumar	PSR/COA	27	R Naveen Kumar	SCI/TUNI
13	K Raghava Rao	CPSR/TUNI	28	V Bhagavan Naik	SCI/GDV
14	DVSS Kameswara Rao	CCSR/AKP	29	K Pradeep	SCI/BVRM
15	Ch V Srinivasa Rao	Sr.CC/GDV			


(V Rambabu)
Sr.DCM/BZA
17/9/24

c/- Commercial Control, Vijayawada for information

Agenda Items for the CCI's Meeting on 20.9.2024 by Sr.DCM/BZA

Passenger

1. Payments through QR code – target 20% of total counter tickets
2. Issues related to QR code payments

Freight

1. Submission of quarterly BDU reports by all CGSRs / CCIs.
2. Submission of data for Goods Shed rating dashboard.
3. Submission of monthly safety MCDO.

Parcel

1. Review on top 10 parcel offices over Vijayawada division for the FY 2024-25 (upto Aug).
2. Handling of Rail Madad Complaints arising due to;
 - a. Over carriage
 - b. Over charging
 - c. Late Loading
3. Major causes of over carriage and steps to be taken to avoid over carriage.
4. Handling of Parcels/Luggage during night hours at Small parcel offices.
5. Ensuring 100% Barcode Generation.
6. Maintaining of Petrol check register of Motor Cycles.
7. Maintaining of Safety check register.
8. Utilization of unused Parcel/luggage space OUR DIVISIONAL/ZONAL BOUND TRAINS like 12806, 12718, 17239, 17281 etc.. for local parcel traffic.
9. Encourage merchants to obtain platform permits.
10. Insufficient no of outsourcing Staff deployed to handle loading/unloading of the parcel traffic at BZA Parcel Office to be reported and necessary penalties to be imposed.

Non-Fare Revenue:

1. Identification of Railway Assets for Non-Fare Revenue (NFR) Opportunities inline with Railway Board Letter dated 15.04.2024.
2. Enhance marketing efforts and explore new partnerships for utilizing assets such as mobile accessory kiosks, massage chairs, executive lounges, miniature sports facilities and other innovative revenue-generating ideas.
3. Expediting Identification of space for advertisement boards, as existing advertisement contracts are expiring in the coming three months.

Parking & other Contracts:

1. Not monitoring of parking contracts and other sundry contracts regularly by Supervisors
2. No demarcation of parking areas.
3. Not Monitoring of cab parking and area utilized by cab drivers
4. Identification of new assets like parking, prepaid AC waiting halls and cloak rooms.

Catering

1. RailMadad Complaints and penalties
2. Unauthorized vending
3. Inspections
4. Submission of data along with locations, rough sketch, and certification of location (prime / non-prime) for fixation of reserve price for vacant and units to be expire by Mar, 25.

Development of Goods Sheds

1. Tenders for development works for goods sheds were opened. All section CCIs to follow up with the SSEs of Engg./Elec./S&T regarding the progress of work and completion of the facilities.
2. Similar follow up works should also be done for ABSS works.

Complaints:

1. Delay in submission of office Copy of the complaint registered in complaint books at stations.
2. Delay in submission of the explanation by the staff.
3. Incomplete details of all the columns in the complaint book.
4. Refusal of giving complaints books to passengers leading to filing of complaints through CPGRAMs.